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USUI INTERNATIONAL CORPORATION
KYLE SHEPHERD
44780 HELM ST
PLYMOUTH MI 48170-6026

► *Members using Sam's Club pharmacy will need to find a new pharmacy by November 25.*

September 30, 2020

One of your employees recently used a pharmacy that will no longer be in our network.

Dear Kyle Shepherd,

We're contacting you because one of your employees, or someone on their prescription drug plan, recently used a pharmacy that will no longer be in our network. **Effective November 25, 2020, Sam's Club will no longer be able to fill prescriptions for your members under their pharmacy coverage.** This change does not include Walmart pharmacies.

Pharmacy, the most frequently used member benefit, is a concern for many of our customers, as prescription drug costs have risen over the past several years. To support our customers and better control these costs, we moved our pharmacy network management last year to Express Scripts, which negotiates network terms with pharmacies. Sam's Club has decided to leave the network.

However, members may continue to receive flu shots and other vaccines at Sam's Club pharmacies under their medical benefits. They should check with their pharmacy for information.

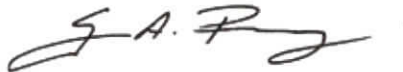
For the best experience, we encourage members to find a new pharmacy that's in our network. Rest assured, they continue to have access to a large network of pharmacies.

To find a full list of network pharmacies, go to **bcbsm.com/pharmacy**, and select *How can I find a pharmacy* under the *Use your benefits* heading. You can also log in to your online account or the Blue Cross mobile app and select *My Coverage*, then *Prescription* and then *Find a pharmacy*. We also are communicating to physician offices about the change.

Pharmacies that are in our network accept our reimbursement as payment in full. Members are responsible only for their normal cost share, such as their copayment or deductible, when they fill their prescriptions. Network pharmacies bill us directly at the time of purchase.

If you get questions from your plan members, please advise them to call the Customer Service number on the back of their member ID card. If you have questions about how this change affects your group, please contact your Blue Cross sales representative or Blue Cross-contracted agent.

Sincerely,

A handwritten signature in black ink, appearing to read "G.A. Perry". The signature is fluid and cursive, with the first name "Glen" and last name "Perry" clearly distinguishable.

Glen Perry, R.Ph.
Director
Pharmacy Services